

EGI Client Relationship Management System

Description of the work

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Wider impact of this work

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Printable Summary

The merger of the NA2-NA3 activities was driven by the need to give more focus and resources to outreach to new user communities. A coordinated outreach activity needs a tool where NGIs and EGI.eu can record contacts, leads, conversations. It was decided to setup a Client Relationship Management (CRM) system for this purpose.

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Track Classification: Virtual Research Environments (Gergely Sipos: track leader)