Contribution ID: 49 Type: Demonstration

GGUS report generator

Description of the work

With the start of EGI Inspire various requirements on reporting came up which had not been covered by the previous version of the GGUS report generator. After collecting all requirements on a workshop held at KIT in October 2011 the GGUS team started implementing a new report generator.

The first version was brought online in time for the EGI Inspire review at the end of June 2012.

Since then further enhancements have been implemented adding all the requested functionality.

The metrics calculations are documented in the egi wiki https://wiki.egi.eu/wiki/FAQ_Report_Generator_%28GGUS%29

Wider impact of this work

The GGUS report generator allows operations staff, support teams and user communities to calculate metrics reports at any time according to their needs without relying on the assistance of the GGUS team.

Printable Summary

The GGUS report generator is offering individual and pre-defined metrics reports on the performance of GGUS and the integrated support units. The relevant key parameters for the reports can be modified for adapting the reports to the user's needs.

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Track Classification: EGI Operations (Tiziana Ferrari: track leader)