

Minutes COD phone conf 16-08-2012

Present: Marcin, Tadeusz, Magda, Ernst, Luuk and Ron

Marcin introduces Tadeusz and Magda.

Review of action items

19 Emir said that the code of the probe was handed over to the ops portal people, so the a/r would be shown on the dashboard where these numbers would be generated by the code of this probe. We have a preference that there will still be a nagios probe. RT will ask Emir.

24 is done.

GGUS tickets

85127: In progress

84968: xls file missing. Got info from pdf by hand. In progress.

84803: In progress

84771: No workinstruction on unknown issue. Will be written.

81278: Request for setting Globus and UNICORE tests to be an operations test

MR: This is OK for Globus. UNICORE still waits for the next release (18) of SAM nagios.

73185: Certification of NGI_ZA

EP: Ernst will ask Tiziana if this ticket can be closed. SA simply did not respond for months even after several requests for a response were made.

Newsletter

No newsletter in August because there is no news to report.

AOB

Tadeusz reports that sites that are missing the apel flag for their CEs. Tadeusz will contact the accounting people about this issue and we will take it from there.

Ron discusses the fact there is a discrepancy between the workinstruction of A/R of sites work instruction: https://wiki.egi.eu/wiki/Grid_operations_oversight/WI03 (leading to site suspension in case of none responsiveness from the side of site and NGI) on one hand and the way we handle the unknown status, see for example 81074, and core services, see (https://wiki.egi.eu/wiki/Grid_operations_oversight/WI04). For the latter we have https://wiki.egi.eu/wiki/Grid_operations_oversight/WI05 as procedure to handle unresponsiveness where we just close the ticket with a remark. Ron proposes to unify this approach. It is decided that Ron will write something about this in the minutes and we will think about it.