<u>Minutes COD phone conf 03-10-2012</u>

Present: Marcin Radecki, Magda Szopa, Tadeusz Szymocha, Luuk Uljee and Ron Trompert

Review of action items
Added action items 26-29. 26 is about Malgorzata's request to write a report on the unknown followup. NGI_NL will take care of this. 27 is about the tickets to sites that run glite 3.1 middleware. NGI_PL will do this. 28 is about the ROD work instruction with respect to the new A/R alarms. NGI_NL will do this. 29 is about the newsletter.

GGUS tickets
86372: In progress, handled by Tadeusz. Tadeusz is almost done with this ticket. RT asks TS to update the ticket.
85774: in progress, handled by Ron
81278: Request for setting Globus and UNICORE tests to be an operations test
MR: Keep ticket open until OMB agreement.
73185: Certification of NGI_ZA
RT: No news

GOCdb
RT will ask Tiziana for input on what she perceives to be test infrastructure. The coming week COD will provide comments to the document distributed by the GOCdb developers. The deadline is October 10th.

F2F
Will be held in Cracow on november8/9. It will be one afternoon and one day.
topics:
1. Implementation of the reporting process in COD, tools, procedures etc. (can shed some light on handling UNKNOWN reports and raising A/R
2. Pilot resource allocation

RT will prepare 1 and MR 2. The idea is to come up with a plan what to focus on for the remainder of the project. The most important goal is to visit all of Cracow's 200 pubs.

Newsletter

Impression TF12 and conclusions/plans drawn from it: RT
RPI, ROD A/R work instruction, new test dashboard: NGI_PL

Deadline: October 12th

procedure for RODs on how to deal with A.R alarms
We came up with the following procedure:

1. ROD opens ticket only after 24 hours and before 72 hours
2. ROD sets the expiration date at the end of the current month
3. After the end of the month, ROD will close the ticket if it isn't closed already

RT will ask Cyril for a month on the subject line of the ticket.

AOB

MS: Issue with site with ticket that is open longer than one month. Magda has written down the work instruction at: https://wiki.egi.eu/wiki/Grid_operations_oversight/Tickets30days and asks for comments.

RT: Ask GOCdb developers to enforce downtimes not to be longer than one month. Everyone agrees with this.

MR: COD requirements for putting something or making changes in production (procedures, tools, teams etc.) - based on experiences with putting a/r probe in dashboard. RT will contact Cyril about this.