

# Evolving operational tools

*Tuesday, 9 April 2013 11:00 (5 minutes)*

## Impact

The adoption of EGI operations tools, deployed and developed within EGI-InSPIRE, allows the reuse of existing solutions that address the typical needs of any distributed Research Infrastructure, and is important to stimulate sustainability and further integration of operations of distributed infrastructures.

## Summary

EGI operational tools are part of the EGI Infrastructure and Collaboration Platform, are technology agnostic and they can be easily extended to meet the operational needs of any distributed Research Infrastructures. The adoption of EGI operations tools, deployed and developed within EGI-InSPIRE, allows the reuse of existing solutions that address the typical needs of any distributed RI.

This session is aimed at NGI operators, Research Infrastructure operators and user communities interested in learning about the incident management tool of EGI (GGUS).

## Description

In this session we will present the requirements from various Research Infrastructures, the development plans of some of the EGI operational tools.

**Primary author:** SCARDACI, Diego (INFN)

**Presenter:** SCARDACI, Diego (INFN)

**Session Classification:** Operational Services

**Track Classification:** Operational Services (Track Lead: T Ferrari and M Krakowian)