

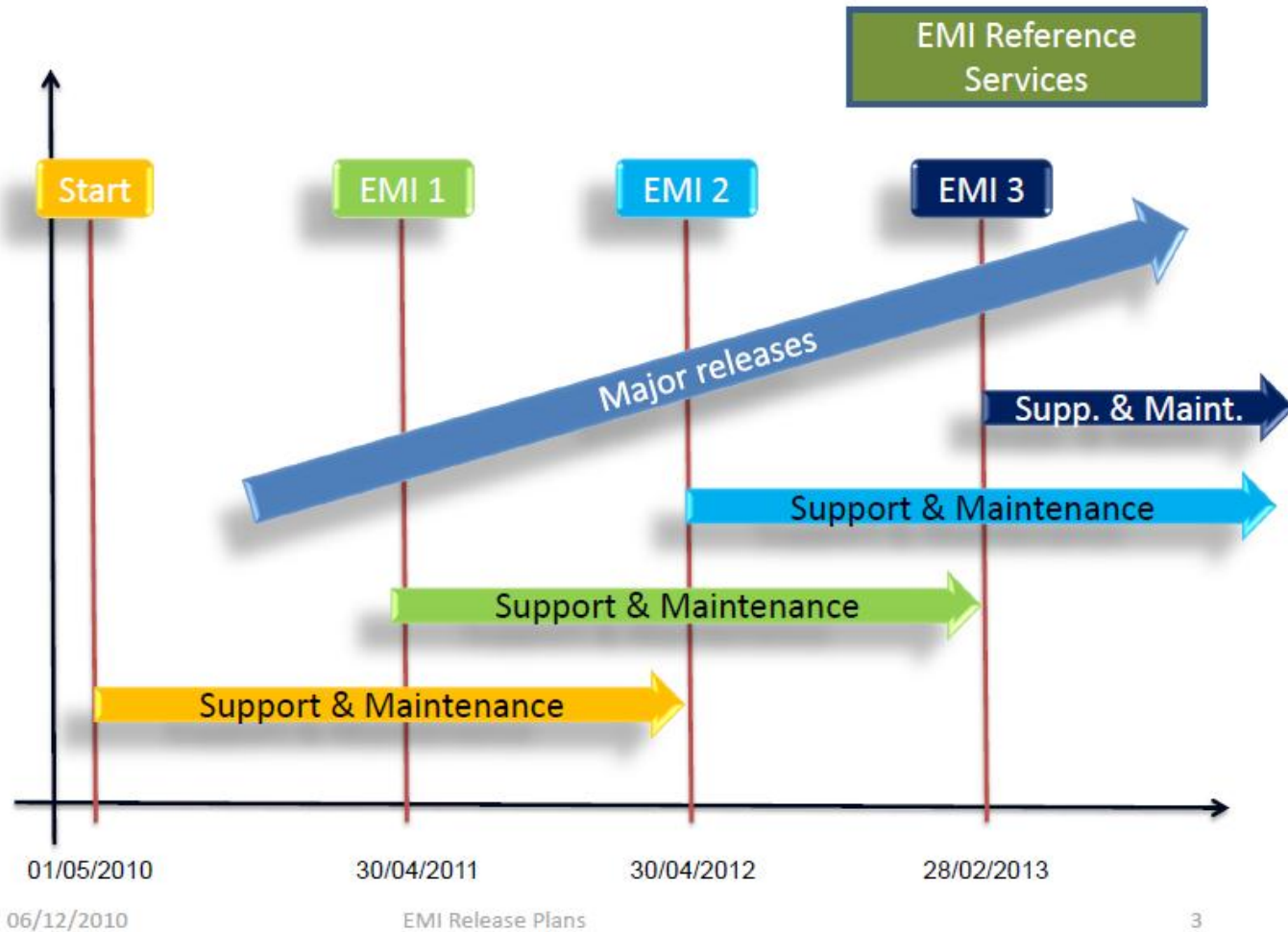
# EGI Operations Requirement Gathering Process

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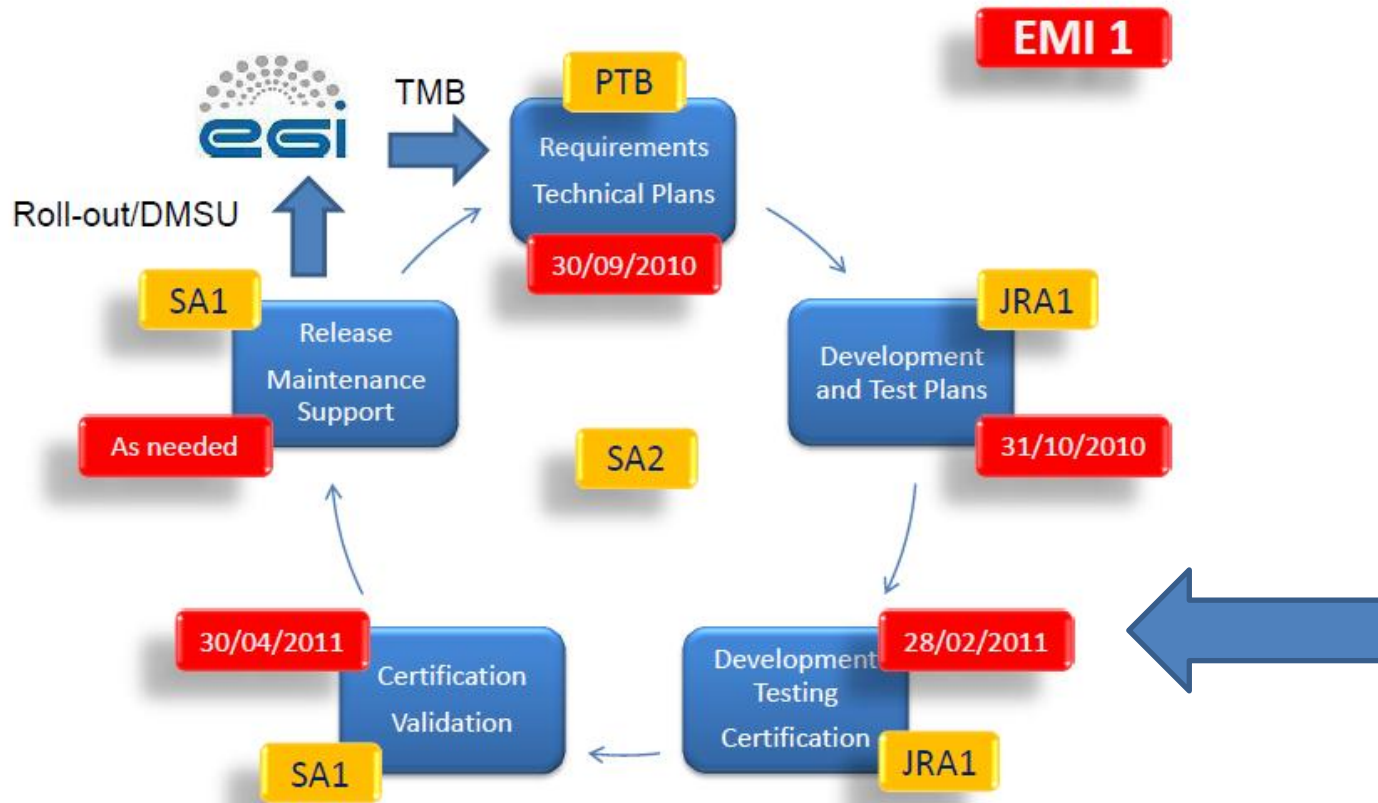


- We need a clear **process** and **tools** to periodically collect requirements from NGIs and sites
  - Middleware → OMB
  - Operational tools → OTAG

## Release Plan



## Release Cycle



06/12/2010

EMI Release Plans

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- Top-down
  - the COO opens a **call for requirements** or other **survey** every **3 months**:
    - Beginning of **January, April, July, October**
    - The NGI is responsible of contacting the respective **site managers**
  - Requirements are **discussed and prioritized** in OMB (**1 month time**)
    - input is provided to the **Technical Coordination Board** – TCB – by the beginning of the following month (Feb, May, Aug, Nov)

- Bottom-up (asynchronous process)
  - Site managers can provide requirements to the respective NGI **at any time**
  - The NGI collects requirements and passes them to the OMB for evaluation **at any time**
  - The OMB discusses the requirements collected every quarter (according to the timing presented in previous slide)

- Surveys: zoomerang under evaluation. Other options?
- Requirements:
  - Gathered on the RT system - <https://rt.egi.eu/rt/index.html> (see dedicated “Requirements” queue)
  - All EGI stakeholders will use this queue: User Communities, NGI Operations. A SSO account needed, already open to NGI Operations Managers.
  - Manual: [https://wiki.egi.eu/wiki/New\\_Requirement\\_Manual](https://wiki.egi.eu/wiki/New_Requirement_Manual)
  - Dashboards will be developed to easily group tickets by middleware capability/operational tool/submitter
- Ongoing development by the User Community Support Team at EGI and IT Support at CESNET
- Priority, status of the requirement (pending, accepted, rejected etc.) and the estimated time for release will be tracked in the RT ticket

- The partners providing the EGI requirements are encouraged to participate in **pre-release testing** activities either with direct **participation** to testing, or with their **own resources** to make sure that the software developed meets their requirements, and to verify its usability and scalability in a production environment, as applicable.
- This activity is **voluntary** relationship between EMI, JRA1 and other technology providers, and the group involved and does not form any part of the software verification or validation activities undertaken by EGI in formally accepting the software from external technology providers.