

# Foundation training in federated IT Service Management

*Thursday, 22 May 2014 16:00 (1h 30m)*

**Presenters:** BRENNER, Michael (RRZN, Leibniz Universitaet Hannover); SCHAAF, Thomas (Ludwig-Maximilians-Universität München)

**Session Classification:** Foundation training in federated IT Service Management according to FitSM-1:2013