



University RoadShows in Finland

Jura Tarus
CSC – the IT Center for Science

Finnish Grid Infrastructure (FGI)

- Clusters in 9 different universities and at CSC
- Local administrators, CSC handles centralized administration, user support, porting etc
- Local usage and grid usage



Roadshows

- FGI roadshow 2012-2013
- University roadshow 2012-2013
- (Phone call round 2013)
- University roadshow 2014

FGI Roadshow 2012-2013

- Promotion tour to make researches aware of the FGI resources.
- 8 Campus visits to FGI Member universities.
- Typically 10-30 researchers participated to the seminars
- Same program in all sites:
 - HP/Intel presentation (HP sponsored the visits)
 - FGI lecture
 - Hands on Tutorials / getting started session.

FGI Roadshow 2012-2013

- Visits arranged together with local admins and users
- Advertising through CSC customer email lists and university communication
- Many users benefit from the possibility to have FGI specialists on site helping to install the certificates and middleware to their computers.
- Running tutorials with customers provided also valuable feedback about problems in the middleware and documentation.
- Growth in the number of grid users.

University Roadshow 2012-2013

- 21 campus visits, 356 researchers met
- Concept of a visit: coffee, CSC presentation, round robin, face to face meetings, lunch with key persons
- Visits often arranged through key customers
- Advertising through the departmental mailing lists and notice boards. Contacts via departmental secretaries or local host.

University Roadshow 2012-2013

- Booking face-to-face meetings in advance
- Round robin discussion is a good way to get researchers involved and results in a lot of feedback
- Lots of feedback, requests and questions
- Total workload 5-10PM

Phone call round 2013

- Engaging non-users
- Possible new disciplines/researchers were identified and given a phone call with a premade set of questions
- 22 interviews
- Resulted in some new users, answers and support

University Roadshow 2014

- Very similar to the 2012-2013 Roadshow, less visit, cloud information added