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EGI resources management and community support in the Life Science Grid Community

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The Life Science Grid Community is a scattered community of users running small to medium-scale experiments on the EGI infrastructure. Its computing requirements are broad while the manpower for community support and integration is limited. To improve user experience in this context, solve recurring issues and liase with EGI operations, the LSGC set up a distributed technical team, resources monitoring and standard procedures. This talk will describe the organization of the LSGC, the efforts invested in community support and the technical tools developed in this context. It will report on lessons learned and identify major remaining issues for the community.

Presenter: Mr MONTAGNAT, Johan (CNRS)

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