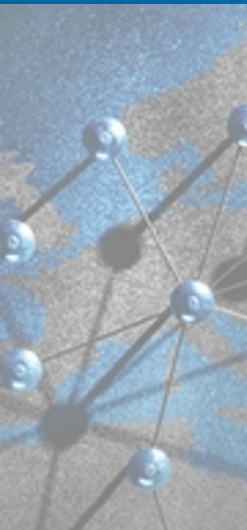


Operations Portal - Release 3.0

Cyril L'Orphelin



- Main version 3.0 released on April 7th
- Since 2 version 3.0.1 and 3.0.2

- php version
- use the symfony2 components (php framework)
- use of lavoisier 2 (home made data aggregation service)
- replacement of non standard libraries
- Replacement of 60% of the code
- Replacement of a specific heldespek of GGUS by the generic one .

- "ok" Alarms are automatically closed
- Different views :
 1. Operator View : only critical alarms in the operations tests list
 2. Monitoring : all alarms raised by Nagios
- only sites with issues are visible (tickets or alarms or downtimes)
- Complete history for the different issues
- Middleware issues are displayed differently
- Tickets Workflows are a little bit different due to the use of generic helpdesk

- Cloud computing and storage are visible in the list of middlewares
- The new discipline classification is available for registration and update
- Remaining tasks:
 1. Add a cloud section into the resources section
 2. Adapt the metrics to the new discipline classification

- Multiple export formats available : csv , json , xml
- Filter on large table
- Auto completion on large list

- Complexity of the code
- 90% code is common to the different dashboards
- Extensibility
- Efficiency
- Easy to maintain
- Homogeneisation of the look and feel
- Use of standard and recent libraries / frameworks

- lot of negative feedback and tickets
- changes into the way it was working especially the dashboards
- Lot of bugs detected
- Incomplete features
- Changes into the daily operations

We apologize for all these problems. We are trying to fix asap the bugs you are detecting. BUT please give more constructive feedback to improve things . We will be happy to improve the ergonomics and the interfaces .

Now we have several months to

- stabilize the application
- fix the last bugs
- complete missing features
- follow the feedback item a tool satisfying everyone

Please give your feedback at cic-information@ccin2p3.fr