

New features in the next release 2014-02-26

GGUS structure

- Decommission SU Deployment Experts
- Create a support unit "AfricaArabia"

GGUS Interfaces

- GGUS-SNOW: interface GGUS SU "Grid Monitoring" to SNOW

GGUS web interface

- Reduce modify section for tickets in status "solved" and "unsolved"
- Remove fields from ticket submit form

GGUS Web interface

Changes that come along with the merge of ggus and xgus into a common software platform, see list below:

- Migration of the GGUS servers to another subnet to enable replication of data between two locations (campus north/ campus south)
- Moved GGUS user database from Mysql to Oracle.
- Changed structure of the GGUS user database
- Decommission the old domain gus.fzk.de
- Complete rewriting of the GGUS source code

- Shibboleth authentication has been made available and will be configured until the next release
- Registration process (users don't receive a random password via mail as before)
- Login page / homepage for public user (no news section or links of the GGUS tools/reports section)
- "Show all open tickets" link in the homepage goes to the search page with special parameters set
- Help message style (not in separate window as before)

- Slightly changed layout of the web interface
- Different URL's (redirects for the old URLs have been created)
- (example new URL:
https://ggus.eu/?mode=ticket_info&ticket_id=100000 // old:
https://ggus.eu/ws/ticket_info.php?ticket=100000)

- Remove notification mode "never" (was only used 33 times in 100000 tickets)
- Remove "Mail to anybody" in ticket edit page
- Remove "Training" in the navigation menu
- Remove "LHCOPN helpdesk"
- Remove "Navigation on top"
- Remove in the "Ongoing Worklist & Release notes" page the "Actions planned for next release"
- New location for "Subscribe ticket mode": users can set the notification mode (on solution/every change) at the end of the ticket info page.
- New location for "Subscribe to this ticket": users can subscribe to a ticket at the end of the ticket info page.
- Remove Search ticket -> show/save search as HTML (still available: CSV and XML format)

- Links on homepage "Show team tickets / alarm tickets": show results in different pages (they go to the search page with special parameters set).
- Selectable options for "Show my complete ticket list": all, open, assigned_to_me, involved, subscribed, terminated
- Stopped providing the formerly manually created escalation reports for download. Concerned folders are:
 - Escalation reports WLCG VOs
 - Escalation reports TPMs
 - 2011 (Archive of all)
- A link to the WLCG Reports will be added to the start/home/index page.