European Grid Initiative

e-infrastructure

Deployed Middleware Support Unit Process
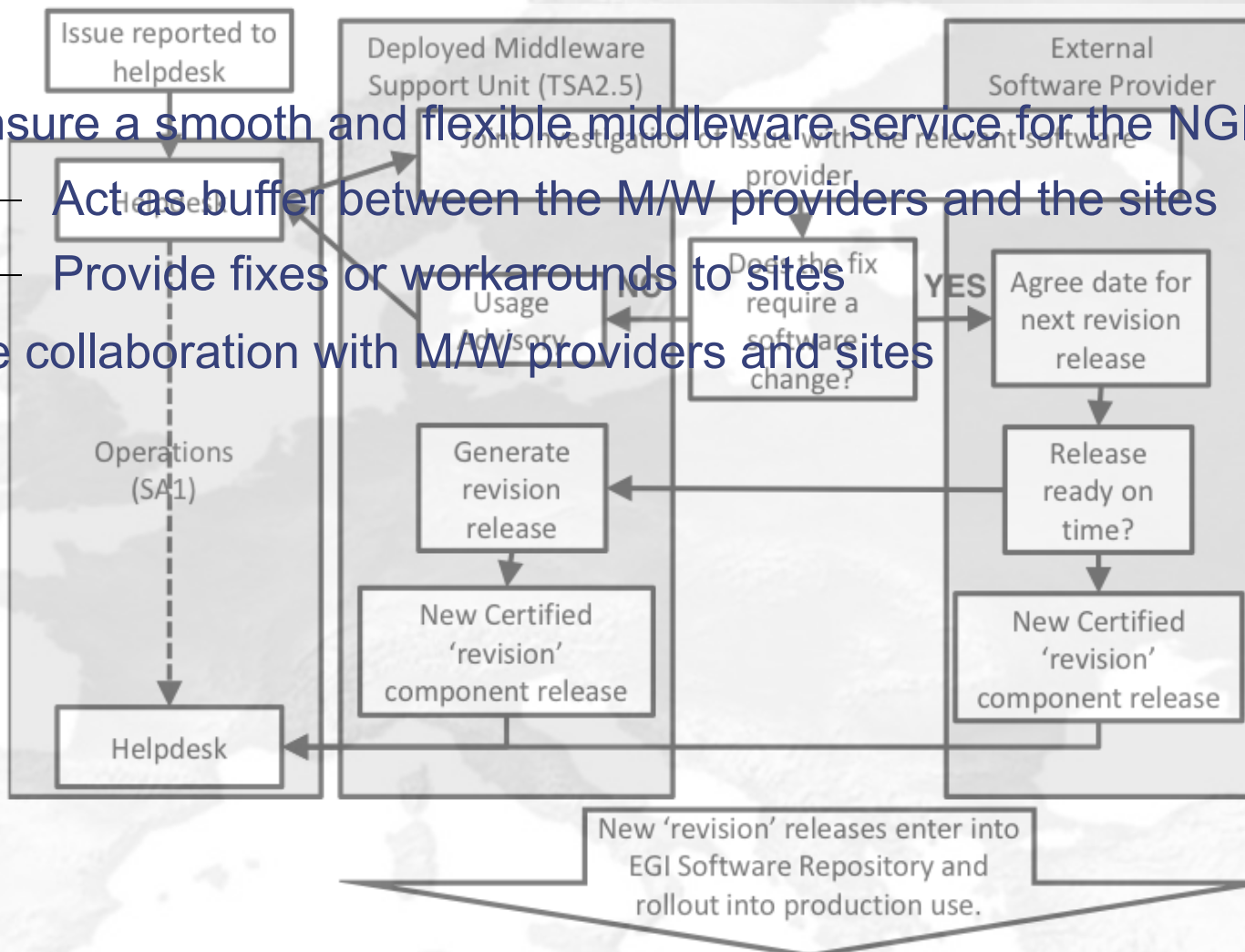
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NDGF Director

CERN, April 6th 2010

DMSU Overview

- Mission
- Resources
- Team
- Workflow

Mission

- To ensure a smooth and flexible middleware service for the NGIs
  - Act as buffer between the M/W providers and the sites
  - Provide fixes or workarounds to sites
- Close collaboration with M/W providers and sites
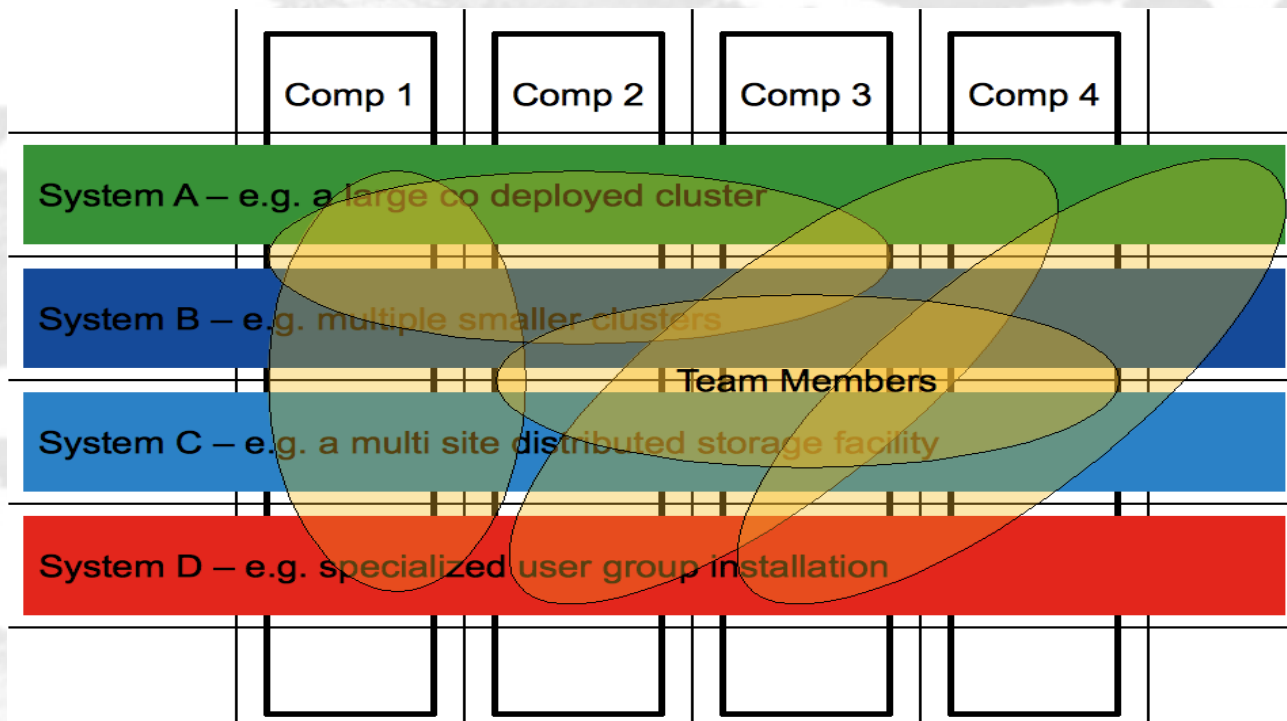
Resources

- 3.5FTE/yr as:

  - NDGF: task lead and dm-support mainly of of ARC / dCache (1.0FTE)

  - CESNET: dm-support mainly of gLite (which components ?) (1.0FTE)

  - INFN: dm-support mainly of gLite (which components ?) (1.0FTE)

  - KIT: dm-support mainly of UNICORE (0.5FTE)

- Further directions by the EGI-CTO
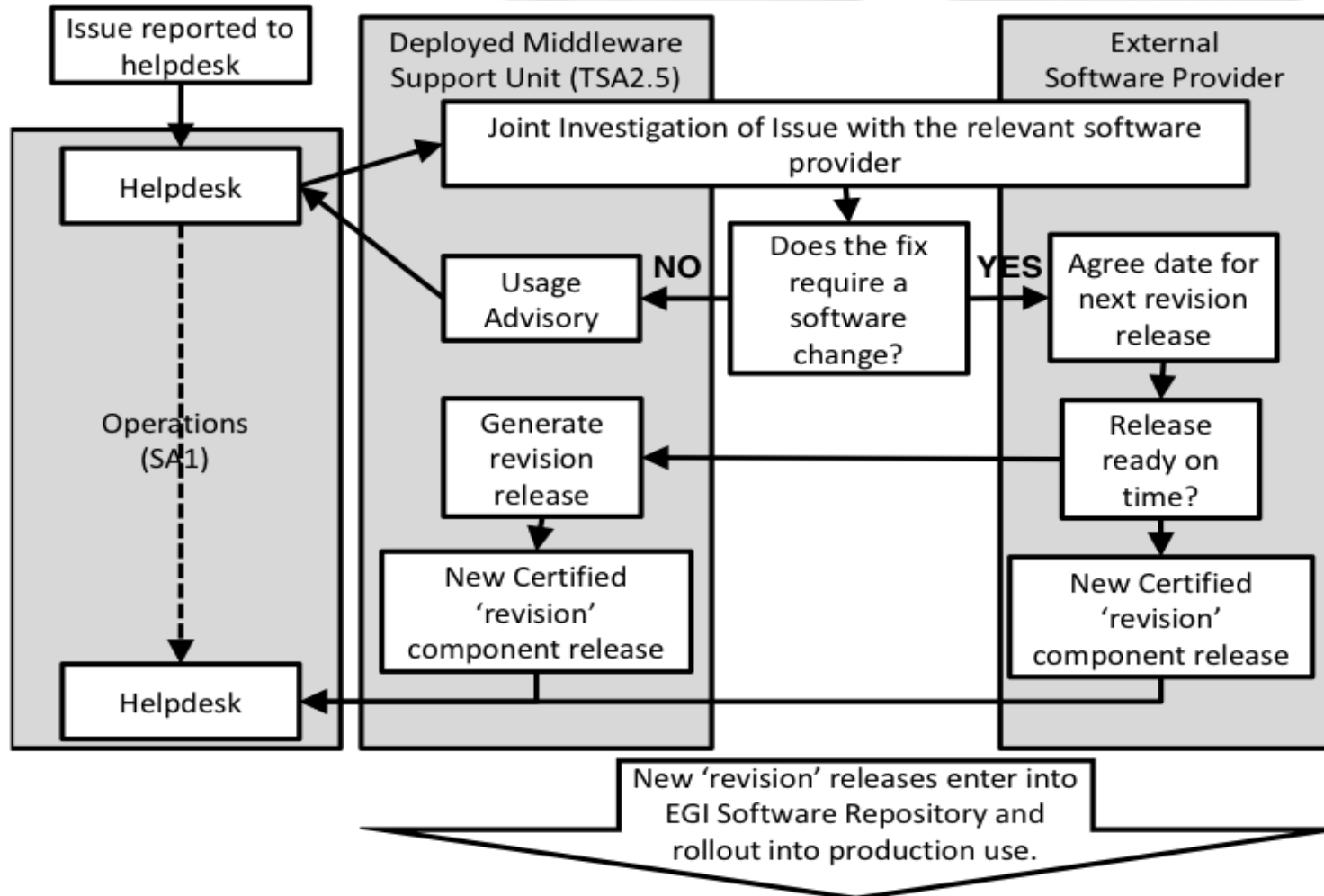
- Close collaboration with rest of SA2 and EMI

Team

- Ensure good coverage of systems as well as skills

- Team selection procedure ? - skills and systems at partner sites ?

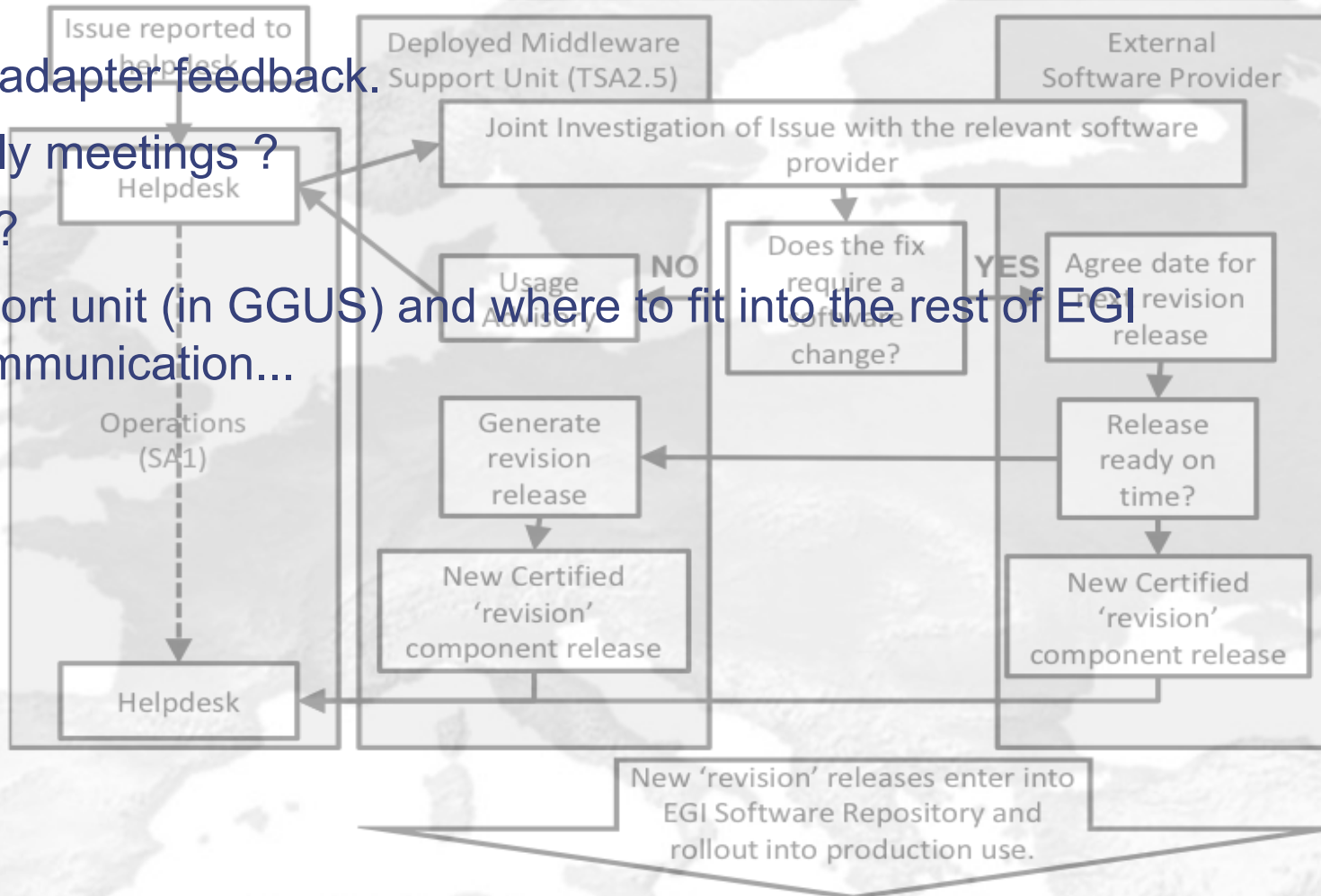- The hosts for the team members should be EAs...

Workflow

Workflow

- Early adapter feedback.
- Weekly meetings ?
- Wiki ?
- Support unit (in GGUS) and where to fit into the rest of EGI communication...
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Discussion...