**EGI Meeting Minutes**

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| **Operations Management Board** |
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| **Meeting Date** | 30 October 2014 |
| **Venue:** | <http://connect.ct.infn.it/egi-inspire-sa1/> |
| **Agenda:** | <http://indico.egi.eu/indico/conferenceDisplay.py?confId=2282> |

Contents

[AGENDA 1](#_Toc398818992)

[ACTIONS 4](#_Toc398818993)

[New actions: 4](#_Toc398818994)

[All actions: 4](#_Toc398818995)

[PARTICIPANTS 5](#_Toc398818996)

# AGENDA

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|  | **Agenda Item** | **Action** |
| 1. | **Introduction and Operations update*** RP and RC OLA: **no major comment, approved**
* EGI.eu SLA **approved**
* EGI.eu will raise a single ticket to the NGIs violating the OLA terms, with a summary of all the violations. Namely:
	+ Availability/Reliability
	+ Unknown
	+ NGI
	+ Availability/Reliability
	+ Top BDII
	+ SAM
	+ Quality of Support
	+ ROD performance index
	+ **Consensus**
* Metrics for QR18 to be updated in the metrics portal.
* NGI\_AL placeholder in GOCDB and GGUS has been removed
* A GOCDB [service grou](https://goc.egi.eu/portal/index.php?Page_Type=Service_Group&id=1184)p has been created to collect the NGI Argus instances. The group is maintained by EGI.eu if NGIs add/change Argus instances operations@egi.eu should be notified. Another group will be created and maintained for the Top-BDIIs
* Upgrade campaigns. There are still upgrades to be done for APEL clients and for dCache v2.2
* Production/Monitored properties in GOCDB. It is allowed in GOC DB to set a service in Production=True + Monitored=False status. : NGIs should check with theirs sites if there is a genuine requirement for such configuration and report to Operations@egi.eu
	+ If no objections, a rule will be implemented in GOCDB to prevent prod services not being monitored.
* Av/Rel probe, was proposed to reduce the window to 14 days rather than 30 days.
	+ During the discussion emerged that this mitigation could cause as many issues as the 30 days. Proposed to keep 30 days for the time being and instruct ROD teams on handling these alarms.
* EGI Operations propose to reduce the number of broadcasts circulated to sites to one per month, excluding the emergency communications such as CA releases.
	+ During the discussion emerged the need to change the service decommissioning procedures to limit the number of broadcasts sent to the users as well (site admins are users of dteam at the very least, supported by all EGI services)
* Federated cloud
	+ New procedures
		- ready the certification procedure
		- under construction the “introduction of new middleware in EGI”
	+ A/R Statistics, from October the sites are receiving reports on their performances based on the monitoring (not suspension till December). At the moment the probes are being verified in cooperation with the federated cloud task force, to verify their reliability.
 | **NGIs**: Check with the sites the need to have production + not monitored services. By Nov 17th. **EGI.eu/Operations Support:** Circulate instructions for the A/R probe to ROD teams. |
| 2. | **Report from EGI Security team(s)*** Report about a security incident happened in a cloud site, caused by a misconfigured virtual machine.
* Communications to EGI about security incidents must always be addressed to abuse@egi.eu
* Need for Cloud experts to join EGI CSIRT
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| 3. | **Overview of the new PY5 activities relevant for operations*** Long tail of science. Services to lower the barriers for new users approaching NGIs and EGI.
* AAI, pilot to demonstrate the VO management using SAML credentials. In the cloud for the moment.
* Marketplace, design of a single entry point to offer EGI services to users.
 | **NGIs**: Contact EGI Operations if want to be part of the pilots. In particular if interested in supporting the LTOS with resources. |
| 4. | **GOCDB multiple endpoints demonstration*** The new feature that allows the registration of multiple endpoints per service has been demonstrated during the call, and will be in production in the next GOCDB update.
 | **NGI/EGI Operations:** test the new feature in the development instance. |
| 6. | **Resource allocation report*** Survey has been closed with few new submissions that did not change the outcome of the survey. Summarized in the presentation.
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| 7. | **SAM/ARGO Update*** SAM update 23 will include the changes approved by OMB:
	+ New FTS probes (old one already removed from profiles)
	+ GSTAT probes replaced with GLUE2 validator
	+ LFC tests for WN removed
* Next release will remove the WN framework, since it is not maintained.
 | **Emir Imamagic:** Discuss with the teams depending on the WN framework for the probes (including EGI security) and report on the next OMB what is their status for an upgrade to a version not depending on it. |
| 8. | **Update from the EGI Engagement activities*** Update on the research infrastructures currently engaging both at EGI and National level. In engage: SKA, ELIXIR, INSTRUCT, DARIAH, LifeWatch, EISCAT-3D and EPOS
	+ Data replication pilot with ELIXIR.
* International communities: Genome&protein folding, Earth Science and eNanoMapper
* Engagement activities with SMEs
* User support activities in the federated cloud
* Fedcloud resources request for: DCH-RP, Astronomy and Genome

Long tail of science platform: “zero barrier” access to EGI resources.  | **All NGI:** If there is any outreach activity currently on-going at NGI level, not reported in the presentation, please contact the EGI User community support team, to share information about the activities. **All NGIs**: Contact Gergely Sypos or Peter Solagna to offer resources for the Long tail of Science, or if your NGIs would make use of the long tail of science platform to support your users with your NGI’s resources. |
| 9. | **AOB** |  |

# ACTIONS

### New actions:

**NGIs**: Check with the sites the need to have production + not monitored services**. By Nov 17th.**

**EGI.eu/Operations Support:** Circulate instructions for the A/R probe to ROD teams.

**NGIs**: Contact EGI Operations if want to be part of the pilots. In particular if interested in supporting the LTOS with resources.

**NGI/EGI Operations:** test the new feature in the development instance.

**Emir Imamagic:** Discuss with the teams depending on the WN framework for the probes (including EGI security) and report on the next OMB what is their status for an upgrade to a version not depending on it.

**All NGI:** If there is any outreach activity currently on-going at NGI level, not reported in the presentation, please contact the EGI User community support team, to share information about the activities.

**All NGIs**: Contact Gergely Sypos or Peter Solagna to offer resources for the Long tail of Science, or if your NGIs would make use of the long tail of science platform to support your users with your NGI’s resources.

### All actions:

<https://wiki.egi.eu/wiki/Operations_Management_Board#Actions>

# PARTICIPANTS

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* **Apology**