

Minutes CODOC meeting 15-12-2010

Agenda:

1. Next OMB
2. Summary of the OTAG meeting
3. EGI UF
4. AOB

Next OMB:

- Malgorzata will present the plan to the OMB for decreasing the threshold for raising an alarm for the APEL Pub test from 1 month to 7 days. No response from RODs so far. Everybody in the meeting agrees with this plan.
- Luuk: What about the COD duty over the Christmas period? Suggestion: COD will be there but there will be no escalations. Everybody agrees to this.
- Vera will present the site certification manual
- Ron: Announce that there will be a ROD training at the EGI UF if the minimum attendance is 10 people.

Summary of the OTAG: (received by email and discussed during this meeting)

- #549 - agreed that items agreed to be implemented in dashboard will be either discussed during OTAG meetings or will be sent to COD by dashboard developers.
Items that Cyril has in internal gforge tool will be moved to EGI RT
- #479 - secure monitoring infrastructure so that only certified nagios instances can publish their data - requirement understood but long term plans without specific timeline
- Proposal for implementation #484 to be discussed today:
 - Operator can close alarm in NON-OK status only after providing an explanation
 - Explanation can be chosen from a predefined list. Fields of the list:
 - a) Service in Downtime
 - b) Non-production Service
 - c) Nagios <-> Dashboard desynchronization
 - d) Other

For d) there should be additional text field for free text explanation.

For fields b) c) d) there is an optional GGUS ID field where operator can place corresponding ticket number (they should record problems)

Impact on Metrics:

- a) Does not affect Quality metrics
- b-d) does not affect Quality metrics IF ONLY GGUS ID is present otherwise it lowers down the metric

Recommendation to developers:

- it could be great if portal could check for a) if the service is in fact in downtime

COD should be able to view d) explanations, can be just a list with alarm ID for further investigation.

New metrics for a) b) c) and d) category is created. The metrics collect the number of alarms closed with specific status.

Everybody agrees on this proposal.

- Vera notes that it may take a while before issues with the GOCdb are fixed now Gilles has left. New people need to get acquainted with the code.

EGI UF:

- Vera wants an OD slot at the meeting. She will contact the meeting organizers about this.
- There is an agreement to have a 1.5 hour Oversight slot at the meeting. RT will take care of this.
- There will be two 1 hour training slots at the UF focused on new features of the dashboard. Not on the same day and not at the end of the meeting. Cyril will be asked to give input on the features. RT will contact the meeting organizers about the slots, Vera will contact Cyril on the features.

AOB:

- Vera: Merry Christmas everyone
- Marcin: Same