

# Operations Tools Deployment Plans

Emir Imamagic  
University Computing Centre  
(SRCE)

- Deployment plans for ops tools
  - Accounting portal
  - GOCDB
  - Operations portal
  - Helpdesk

- SAM/Nagios
  - already deployed at 22 NGIs
  - other are in process of installation

- MS 406
  - Deployment plan for the distribution of operational tools to the NGIs/EIROs
  - <https://documents.egi.eu/document/128>
- EGEE-III DNA1.6.2
  - <https://edms.cern.ch/document/1061529/>
- Additional feedback
  - RT #831

- Total – 34 NGIs
- Provided complete info – 31 NGIs
- Remaining NGIs tracked through RT #831
  - Azerbaijan, Armenia
  - Russia (provided GGUS/helpdesk plans)

Tool/answer	NGI instance	Central	Not decided	Custom NGI solution
Accounting portal	10	14	5	2
GOCDB	11	20	0	0
Operations portal	9	20	1	1
GGUS (xGUS)	4	14	1	13



# Deployment Timelines

Tool/answer	Deployed	Date	No date	Waiting for stable release
Accounting portal	0	2	6	2
GOCDDB	0	3	5	3
Operations portal	3 (4)	1	5	0
GGUS (xGUS)	2	1	1	0

- NGIs prefer central instances
- NGIs expect stable, packaged releases
  - SA2 QA validation & software release process



- How to handle custom NGI solutions?
  - accounting portal not an issue – central instance sees whole infrastructure
  - helpdesks already integrated with GGUS?
  - operations portal synchronization?

- Wiki page
  - [https://wiki.egi.eu/wiki/Operations\\_tools\\_deployment\\_plans](https://wiki.egi.eu/wiki/Operations_tools_deployment_plans)