## **EGI Conference 2015**

## **Thursday, 21 May 2015**

FitSM Foundation Training and Certification - Standards for lightweight IT Service Management - B202 (11:00 - 12:30)

time [id] title	presenter
11:00 [19] FitSM: Service Management training	

FitSM Foundation Training and Certification - Standards for lightweight IT Service Management - B202 (13:30 - 15:00)

FitSM Foundation Training and Certification - Standards for lightweight IT Service Management - B202 (15:30 - 17:00)