

Minutes CODOC meeting 13-1-2011

Agenda:

1. EGI UF
2. Newsletter
3. Plans for 2011
4. AOB

EGI UF:

RT has requested rooms for two training sessions and ROD teams meeting. VH has requested a room for the OD session. Suggested topics:

1. New things
2. What has happened since the start of EGI, status
3. Get feedback from RODs on operational tools and other issues

VH: There should be an explicit advertisement for the training sessions.

RT: There will be an announcement next week, together with the release of the newsletter for January.

Newsletter:

Malgorzata gave valuable input on the topics to be discussed in the newsletter. MR and MK will give input on the outcome of the OTAG meeting and on the metrics. VH will provide input on the OD part. RT will do the rest of the newsletter. Input is expected early next week. The newsletter should be published by the end of next week.

Plans for 2011:

The plans for all SA1 activities need to be submitted to the COO by January 17th. MR discusses 6 topics that will involve the COD for the coming year:

1. COD and OLA. Currently COD is ensuring that the only measurable Quality Metric from OLA is meeting its threshold. There are plans to develop OLA in EGI. COD needs to understand its role in that.
2. New middlewares in EGI. COD need to understand impact on operations support model related to having ARC, UNICORE sites on board.
3. Operations support metrics. We could evaluate how to make the metrics more important for ROD teams. If suitable.
4. Definition of operations procedures. That's something we have been doing already and will continue if needed.
5. COD in OTAG. We need changes in operations dashboard to facilitate our work, categorization, prioritization of changes in dashboard and making sure that improved dashboard suits our needs. Do we have requirements to other operations tools?
6. ROD newsletter. In our view it is a community building and information task which we want to continue in 2011.

There is agreement on all of these 6 topics. Topic 2 can be discussed in the meeting of COD with COO at OMB F2F.

RT discussed 4 topics:

1. complete the ROC->NGI transition.
2. Improving the quality of the grid by sending around GGUS tickets to underperforming sites does not really help. It is very laborious and we have about the same amount of sites every month. We would hope that this would decrease. We need to find a solution for this.
3. Find a solution for permanently underperforming NGIs.
4. Consistent and coherent integration of nonproduction resources in the infrastructure.

There is some discussion on the third topic. The agreement is that COD identifies issues and submits this to the OMB. TSA1.8 (Dmitris) will be involved. There is agreement on first three topics. Topic 3 can be discussed in meeting with COO at OMB F2F. Regarding topic 2. Metrics need to be collected and assessed and conclusions drawn.

AOB:

See you next week.