Procedure 23: Production tools release and deployment process

Alessandro Paolini

www.egi.eu

- The procedure describes the process of release and deployment in EGI production infrastructure for Production tools

- Entities involved: Service Provider team, Operations team, NOC-Managers

- Once release is ready the Service Provider team opens a GGUS ticket to Operations with some information regarding the affected tool and its testing

- Operations Team and NOC-managers can provide further people for testing the release

- Operations team supervises the process
- duration of the test phase is two weeks
- All the information and the test results are reported in the ticket
- Service Provider team and Operations team agree on deployment date and update the ticket
- Operations team inform the Noc-Managers 10 days before the upcoming deployment
- Service Provider team schedule a downtime of the tool if necessary and deploy release
- If the release is successfull, the ticket is closed after 10 days

Thank you for your attention.

Questions?