

TSA 1.7 workplan

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- Grid Oversight
 - COD and OLA. What is the CODs role?
 - New middlewares in EGI. Does it have an impact on the support model?
 - Operations support metrics. How can we use this to improve ROD awareness of their performance.
 - Definition of operations procedures
 - COD in OTAG

- Grid Oversight (cnt)
 - ROD newsletter
 - ROC->NGI transition
 - Improving the quality of the infrastructure by submitting GGUS tickets to underperforming sites, laborious and not really helpful.
 - Continuously underperforming NGIs
 - Consistent and coherent integration of nonproduction resources in the infrastructure

- Triage
 - Business as usual
 - EMI support units behind DMSU

- Network support
 - Present the proposals from the EGI Network Support Proposal Task Force to the EGI operations NGI community
 - Integration of network issues in GGUS
 - Deploy the required local probes for the tool for troubleshooting on demand (HINTS)
 - Provide the EGI network community with a customized distribution of perfSONAR

- Network support (cnt)
 - Discuss and permanently liaise with GN3 on the new PerfSONAR developments
 - Improve the available NetJobs tool
 - Discuss within the NGI community the possible need to design a more efficient and user friendly tool for the handling of Scheduled Maintenances

- Network support (cnt)
 - Documentation on EGI portal
 - Discussion on the strategy around IPv6
 - Questionnaire NRENs on interaction with NGIs