

## Managing the Process

*Thursday, 4 March 2010 15:30 (1h 30m)*

The requirements, specification, monitoring, and verification is executed by the EGIeu CTO through the MCB and with representatives from various stakeholders. This session will discuss the various stakeholders and how they interact:

- \* Middleware Requirements: Coming from the VRCs and the operations staff
- \* Prioritisation: Reviewed and agreed with the MCB
- \* Specification: Negotiation with the 'customers' of the new functionality and the stakeholders mediated by the MU to define what will be delivered.
- \* Commissioning: Reporting to the MCB what will be delivered when and by who to do what!
- \* Monitoring: Review of the work of the software provider in delivering commissioned work.
- \* Verification: Has the what been delivered as requested?

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**Session Classification:** Managing the Process