



# **FitSM Foundation Training - Cambridge - 16 Nov 2017 (EMBL-EBI)**

## **Thursday, 16 November 2017**

**Service management Processes: CRM, SUPPM, ISRM, PM, CONFM, CHM, RDM - Garden Room (13:30 - 14:45)**

**-Conveners: Sy Holsinger**