

TCB Core Infrastructure and Collaborative tools
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Operations Portal

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SLA/OLA management tools

- SLA/OLA management tools
 - simple dashboard with 2 views (Operator and Dashboard) to manage OLA/SLA (for EGI Operator and Providers)
 - interface towards an RT/JIRA queue to gather information about service orders
 - Manage targets of SLAs gathering information from the monitoring and accounting systems
 - Automatic generation of the SLA/OLA document (pdf) in the SLA/OLA management tools
 - Check service orders status, download/approve SLA
 - API to gather information about the SLAs/OLAs
 - Interconnect the SLA/OLA management tools with the e-infra to enable services:
 - after an SLA is agreed, the tool should oversee the service activation (e.g. creating GGUS tickets to enable a VO in the resource providers)

- VAPOR application: extend the job monitoring and data management part to ensure the scalability of the tool currently limited by the architecture of the application.
- Interface with external services: VOMS, LFC, EGI Applications Database
- Collection of publications and scientific production achieved using the infrastructure (to be integrated within the SLA/OLA management tools)

- Replace the dashboard depending from an old version of Symfony
- Fully integrates the EGI Check-in : using attributes coming from GOCDB and EGI SSO