



Domain-specific Services Management in EOSC-Hub Marketplace

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Agenda

- Who we are?
- EGI Marketplace - demo
- Introducing Thematic Services in the EOSC-Hub Marketplace
- Our First Aims

Main Goal

All services
from EOSC-Hub Communities
should be available for the users
via Marketplace

Marketplace Relevant Key Persons

- WP.5.2 MARKETPLACE: Roksana Różańska, deputy: Tomasz Szepieniec, technological development deputy: Bartosz Wilk
- WP.10.3 Community Requirement Analysis and Technical Support: Diego Scardaci

- WP7.1 CLARIN/CLARIN: Dieter Van Uytvanck, deputy: Willem Elbers
- WP7.2 DODAS/INFN: Daniele Spiga
- WP7.3 ECAS/DKRZ: Tobias Weigel, deputy: Sandro Fiore
- WP7.4 GEOSS/CNR: Stefano Nativi, deputy: Paolo Mazzetti
- WP7.5 OpenCoast/LNET: Anabela Oliveira, deputy: Alberto Azevedo, technological development deputy: João Rogeiro
- WP7.6 WeNMR/SURFSara: Alexandre Bouvin, deputy: Antonio Rosato
- WP7.7 EO Pillar/EODC: Christian.Briese, deputy: Christoph Reimer
- WP7.8 DARIAH/RBI: Karolj Skala, deputy: Davor Davidovic
- WP7.9 LifeWatch/Antonio: Torralba and Juan Miguel Gonzalez Aranda

- WP8.1 ELIXIR/EBI: Steven Newhouse, Susheel Varma
- WP8.2 Fusion/CCFE: de Witt, Shaun
- WP8.3 Marine/IFREMER: Thierry Carval
- WP8.4 EISCAT/EISCAT: Ingemar Häggström, Carl-Fredrik Enell
- WP8.5 EPOS-ORFEUS/KNMI: Luca Trani, Javier Quinteros (GFZ)

Demo

<https://marketplace.egi.eu>

5 Steps to Enable a Service in the Marketplace

1. Define customer profiles and value proposition.
2. Define information that make your service most findable by customers.
3. Define what customers should specify to order a service.
4. Choose a way to handle the service orders.
5. Establish support procedures.

ToDo list for Q1 2018

– Creating google doc for service-domain services description

- Contact persons per EOSC-Hub service
- Service description - template provided by WP.2.2
- Are there any restrictions regarding your customer profile? Defined
- What kind of resources your service use (better navigation for the MP users. if a thematic service chosen, adequate resources recommended), are the resources included in your service? (adequate service options)
- Service providers for your service?
- What are the user facing attributes of your service? With what parameters users can describe what they need?
- Will you be responsible for customer's order processing (who accepts the requests)? Does it need to be handled by service-connected representative or can it be delegated to general operational team?
- Do you want to be a part of EOSC-Hub defined order management procedures or do you want to handle orders by yourselves (redirection to your onsite management tools)? - delegation to EOSC-Hub gives opportunity to use SLA Management tools provided by the project

ToDo list for Q1 2018

- **How do you imagine typical (for your service) use cases (the way in which a service is ordered)**
 - Who the customer is? Long tail? Larger collaborations?
 - Service attributes for the service
 - Interoperability with another services?
 - Can be handled semi-automatically or requires human coordination?
- Choosing initial set of services to be included in EOSC-Hub Marketplace