



# FitSM Advanced Training in Service Operation and Control (SOC) - Amsterdam - 18-20 June 2018

## Tuesday, 19 June 2018

### Change Management (CHM) (14:15 - 15:30)

-Conveners: Sy Holsinger

time	[id]	title	presenter
14:15		Coffee/Tea	
14:30		Coffee/Tea	