



# **FitSM Expert Training - Amsterdam - 20-22 June 2018**

## **Thursday, 21 June 2018**

**Monitoring, reviewing and improving ITSM - Part II - Meeting Room (15:00 - 16:00)**

-Conveners: Thomas Schaaf

**Monitoring, reviewing and improving ITSM - Part II - Meeting Room (16:15 - 17:15)**

-Conveners: Thomas Schaaf