

IBERGRID



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IBERGRID Operations

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Introduction to IBERGRID

- **IBERGRID: Political agreement between the Portuguese and Spanish governments**
 - ▶ Grid Computing; HPC
 - ▶ Network; Applications
 - ▶ Volunteer Computing
- **Provides an umbrella for an Iberian regional grid**
 - ▶ Integrating Portuguese and Spanish resources
 - ▶ Fully interoperable with EGI
- **IBERGRID has taken the role of EGEE SWE federation**
 - ▶ Towards a sustainable model without losing the cooperative work and synergies from the past



IBERGRID Transition Plan

Activities in the aim of the NGIs International Tasks

- **Portugal Tasks**
 - ▶ Common VO management and coordination
 - ▶ Operation portal
 - ▶ Catalogues and services for the VOs
 - ▶ Certification authority for Portugal
- **Spanish Tasks**
 - ▶ Helpdesk (RT)
 - ▶ Monitoring and accounting
 - ▶ Infrastructure DB
 - ▶ Certification authority for Spain
 - ▶ Middleware security
- **Common Tasks**
 - ▶ Core services and redundancy
 - ▶ Regional information system
 - ▶ Support groups; Training infrastructure
 - ▶ Operation coordination
 - ▶ Infrastructure security; seed resources

EGEE

IBERGRID TRANSITION PLAN TO THE NATIONAL GRID INFRASTRUCTURE BASED MODEL

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Date: 08/02/10

Country: Spain (ES) and Portugal (PT)

NGI: Ibergrid: NGI-ES + NGI-PT

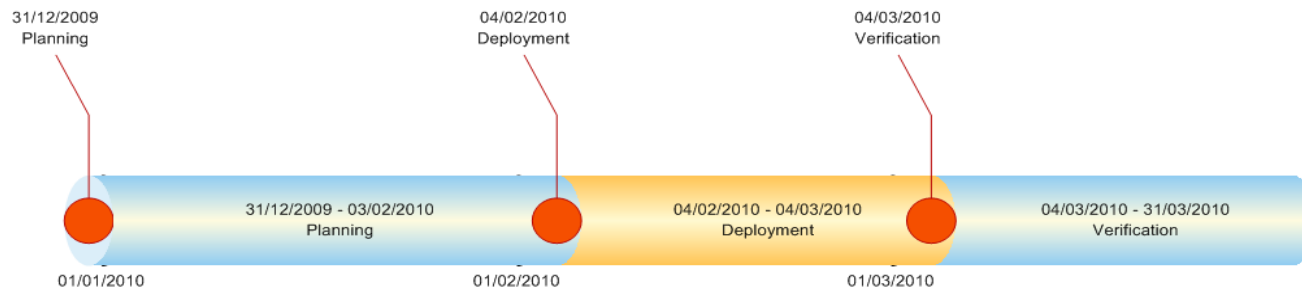
Document status: 1st Public Release

Document link:

Abstract: This document describes the transition plan to migrate Ibergrid infrastructure into EGI. Ibergrid is composed by NGI-ES and NGI-PT.

IBERGRID Transition Roadmap

- **The planning phase:**
 - ▶ Identification of which critical services should be deployed
 - ▶ Identification of the partner with know-how to deploy those services
- **The deployment phase:**
 - ▶ Implementation of the predefined strategies
 - ▶ Deployment of the critical services
- **The verification phase:**
 - ▶ Testing and verification of the availability and reliability of the Ibergrid infrastructure



Global tasks

| | | |
|-------|---|----------------|
| O-E-2 | Accounting Repositories | CESGA |
| O-E-9 | Middleware Rollout | LIP/IFCA/CESGA |
| U-E-5 | User Technical Services | UPV/LIP |
| M-E-1 | Documentation of the overall process | IFCA/LIP/CESGA |
| M-E-3 | Definition and Assessment of Quality Criteria | IFCA/LIP/CESGA |

International tasks

| | |
|-------|---|
| O-N-1 | Operations of the NGI topology and configuration repository |
| O-N-2 | Operation of the NGI accounting repository |
| O-N-3 | Operation of monitoring and performance repositories |
| O-N-4 | Operations of the NGI Operations Portal |
| O-N-5 | NGI infrastructure oversight, Operators on duty, etc. |
| O-N-6 | Operations of the NGI ticketing system |
| O-N-7 | Regional Helpdesk |
| O-N-8 | Operation of production core services for international VOs |
| O-N-9 | Operations Coordination at the NGI level |

- **To perform these International tasks a certain set of Operational Tools is necessary**
 - ▶ Most “Operational Tools Staff” have been working in their regionalization.
 - ▶ Unfortunately not all of them are ready yet to be deployed regionally
 - It is not clear when these tools will be available
 - ▶ The picture is still not completely clear regarding the scope of regional operation tools
 - Regional GGUS
 - Regional GOCDB
 - Regional Dashboard

Operation tools status

| Service | Responsible | Status |
|----------------------------|-------------------|-------------------------|
| Regional Nagios | CESGA | Ready |
| HGSM | CESGA | Ready |
| Regional Accounting Portal | CESGA | Ready |
| Operations Portal | LIP | Under deployment |
| RT Ticketing System | IFCA/IFIC/RedIris | To be installed |
| SWE Helpdesk | IFIC | Ready |
| Infrastructure security | LIP/RedIris | Teams in place |
| Middleware security | UAB | Teams in place |

- **Information System (TopBDII) + WMS**
 - ▶ EGI view + IBERGRID view
 - ▶ Failover: IFCA, LIP, CESGA
- **VOMS Services:**
 - ▶ PT-NGI + IBERGRID: LIP; ES-NGI: IFCA
 - ▶ Failover: read-only VOMS backup server, CESGA
- **LFC**
 - ▶ PT-NGI + IBERGRID: LIP; ES-NGI: IFCA
 - ▶ Failover: read-only instance to be deployed at CESGA
- **MyProxy**
 - ▶ LIP and IFCA
- **RGMA Registry/Flexible Archiver**
 - ▶ CESGA

Core services status

| Service | Instances | Status |
|---------------|----------------|-------------------------|
| WMS | CESGA/LIP/IFCA | Up and running |
| CrossBrokers | CESGA/LIP/IFCA | Up and running |
| TopBDII | CESGA/LIP/IFCA | Up and running |
| Main VOMS | LIP/IFCA | Up and running |
| Backup VOMS | CESGA | Up and running |
| LFC | LIP/IFCA | Up and running |
| Backup LFC | CESGA | Under deployment |
| My Proxy | LIP | Up and running |
| RGMA Registry | CESGA | Up and running |

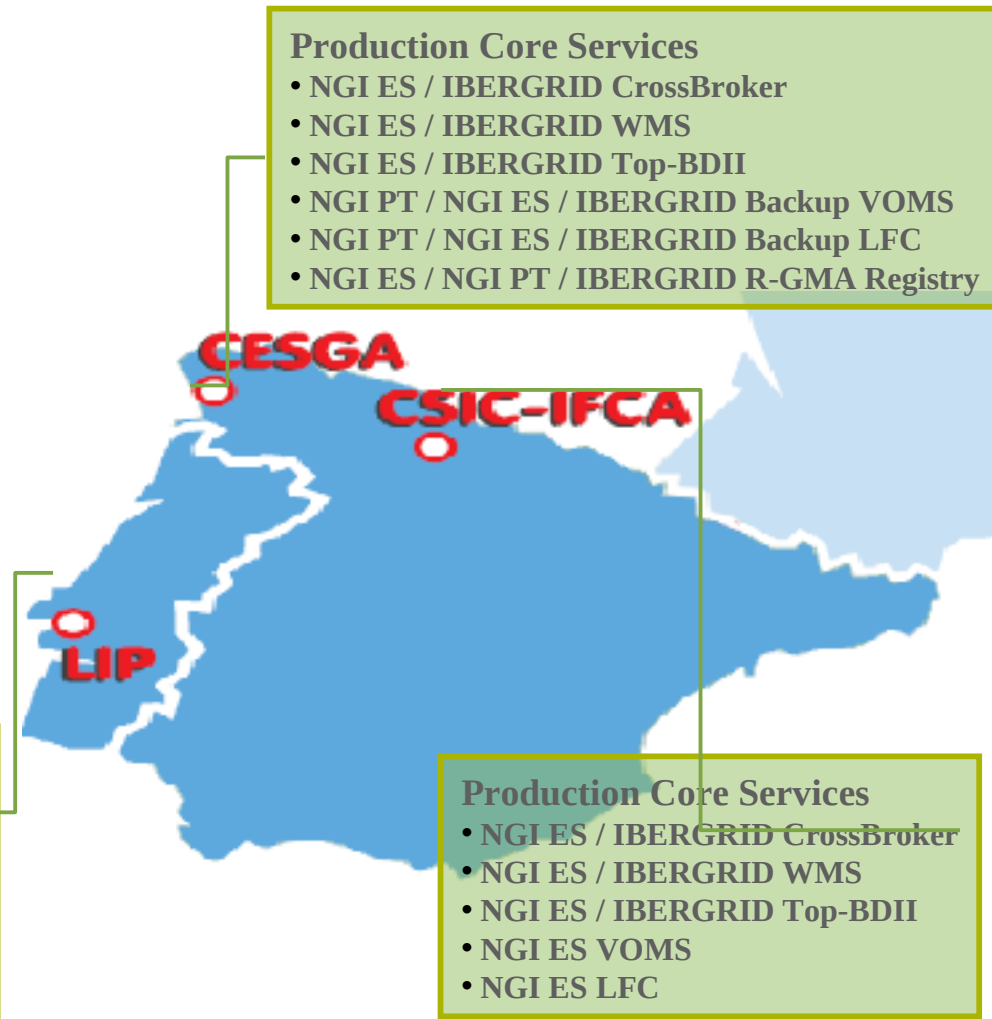
IBERGRID infrastructure

Core Resources

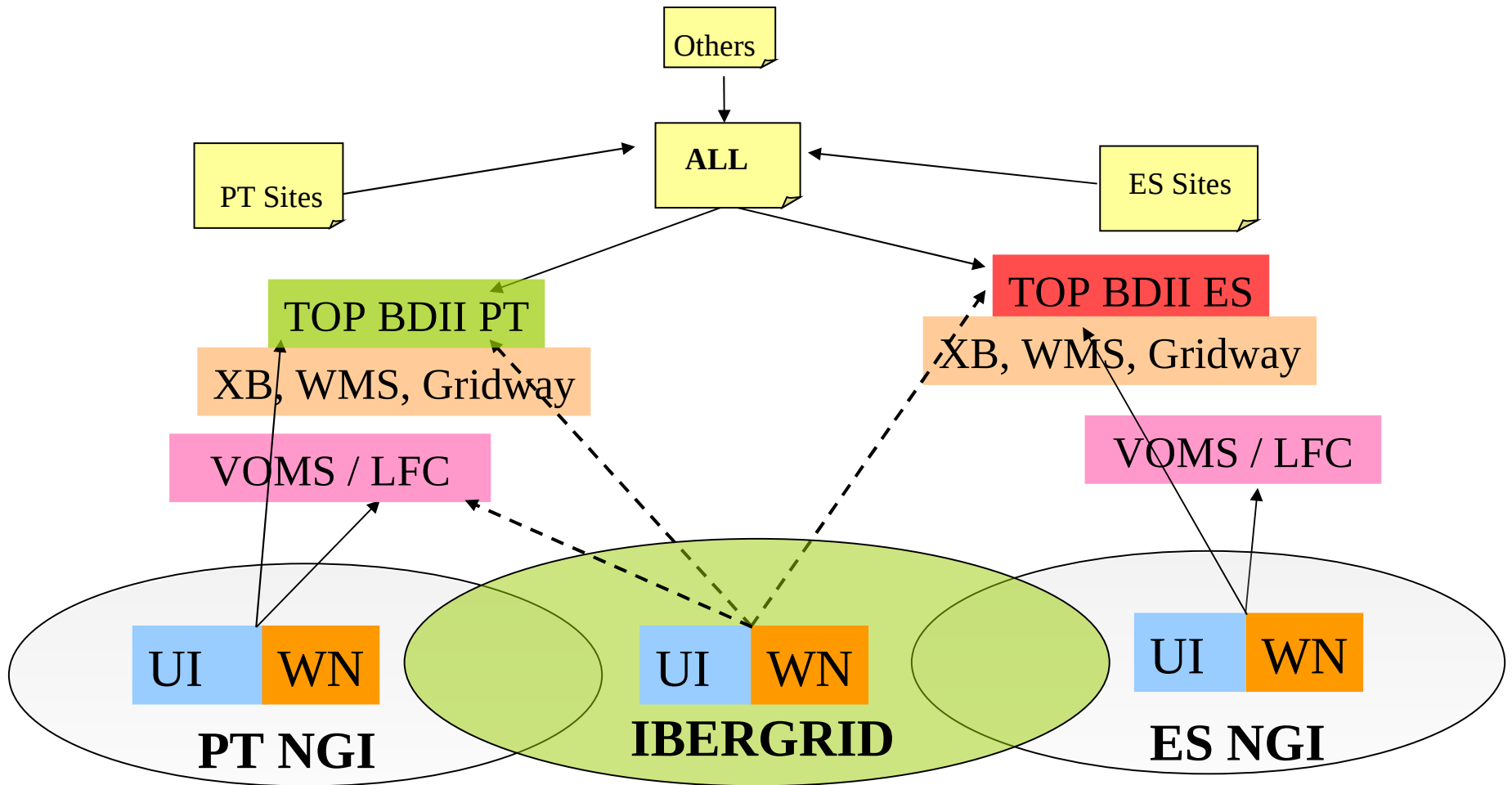
- ▶ Geographically spread
- ▶ Redundancy to failovers

34 sites in total

- ▶ 8 Portuguese sites
- ▶ 25 Spanish sites
 - 16 sites in Certified status in GOCDB
 - Some GLOBUS sites



IBERGRID framework



- **All sites contributing resources to IBERGRID should:**
 - ▶ Register in HGSM
 - ▶ Configure IBERGRID VOs
 - Support operations VO: ops.vo.Ibergrid.eu
 - ▶ Setup their resources to link to IBERGRID core service
 - Custom TOP-BDIIs
 - WMS, LFC, VOMS
 - ▶ Sites not registered in GOCDB are asked to register even if they do not wish to share there resources at European level

Integration in EGI operations

- **IBERGRID has taken over EGEE SWE federation**
 - ▶ Still using EGEE operation tools (like other federations / NGIs):
 - Operation portal / Dashboard; GOCDB; Nagios

- **The transition to EGI operations (GGUS #57990)**
 - ▶ Creation of the IBERGRID entity in GOCDB
 - ▶ Creation of the IBERGRID entity in SAMAP
 - ▶ Creation of the IBERGRID entity in CIC Dashboard
 - ▶ Creation of a new support unit in GGUS for IBERGRID
 - ▶ Certification of the ROD team
 - ▶ Certification of the regional Nagios instance (GGUS #57066)
 - ▶ Add IBERGRID sites to the IBERGRID Central Nagios
 - ▶ Move EGEE SWE sites to IBERGRID in GOCDB
 - ▶ Stop operations as EGEE SWE / Start operating as IBERGRID

OK

OK

OK

OK

OK

OK

In Progress

Waiting

Operations Activities

- **LIP was one of the teams testing the regional version of the Operations Portal**
- **IBERGRID (LIP,IFCA,CESGA) ROD responsibilities fulfilment**
 - ▶ **Support sites with open alarms in the central Dashboard**
 - **Alarms < 24H (warn and support)**
 - **Alarms > 24h (tickets and support)**
- **Weekly meetings and internal mailing lists**
 - ▶ **Operational problems and technical discussions**
 - ▶ **General status of the integration in EGI**
 - ▶ **Technical discussions: How to adapt procedures; How to configure resources; ...**
 - ▶ **Security procedures migration from SWE EGEE to IBERGRID**

IBERGRID WIKI

Browser window: IBERGRID - HomePage[en]
Address bar: https://web.lip.pt/wiki-IBERGRID/index.php?title=IBERGRID%20Wiki&lang=en

IBERGRID
wiki

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Sub nodes

- ▶ Operations
- ▶ Weekly Meetings

HomePage

Monday, 3. May 2010 15:45:58, by Goncalo Borges

This IBERGRID WIKI is aimed for operational activity within the IBERGRID collaboration involving Portuguese and Spanish NGIs. You will need to register in order to access to the different contents.

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Tools

Go

- ▶ Home Page
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- ▶ What links here
- ▶ Site plan
- ▶ Attachments
- ▶ Browse all attachments
- ▶ Add trackback
- ▶ Print
- ▶ Source

Feeds

- Recent changes
- Recent comments
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- Page comments



Operational problems

- **Coordination staff is overload until new funding arrives**
- **The full regional model for operations is still not in place**
 - ▶ **Regional Operation Portal not available**
 - Expecting for a regional release in the next month
 - Do we really need a regional dashboard?
 - ▶ **Regional version of the GOCDB not available**
 - It will not be present before the end of 2010
 - We are using HGSM
 - Is it worth to test HGSM integration with GOCDB?
- **WhishList**
 - ▶ Use the same tools / framework to monitor all resources (national and international) of the same NGI(s)
 - ▶ Only propagate the metrics for the international resources

Support and Training

□ Support model

- ▶ Regional ROD are also working as the regional 1st support staff
- ▶ On a weekly basis LIP is looking for the status of GGUS tickets
 - Have they been routed properly?
 - Are they being treated in time?
 - Provide documentation to the users / site admins
- ▶ Mailing lists support: ibergrid-rollout@listas.cesga.es
 - Where the regional experts are sitting
- ▶ Other central mailing lists

□ Training model

- ▶ Dedicated VO for training: tut.vo.ibergrid.eu
- ▶ Worthless CAs deployed at small number of sites
- ▶ Short limited certificates emitted under this worthless CA

Governance and OLA

- **The coordination of IBERGRID initiative is a joint effort from**
 - ▶ LIP, CSIC-IFCA, CESGA
 - ▶ Participation in the “Operations Managers Meeting” (once a month) will be assured by any member of those institutes
 - ▶ **OTAG participation**
 - CESGA is the responsible for the accounting tools
 - CESGA / LIP may provide feedback for JRA1

- **OLA**
 - ▶ Availability of core middleware and core operational services?
 - ▶ Response time of operations staff to trouble tickets ?
 - ▶ Response time of the NGI CSIRT?
 - We would like to see what are the minimum values proposed before committing to something

- **A plan has been established to guarantee a smooth transition of IBERGRID to the new EGI ecosystem**
- **An initial set of operational tools has been deployed**
 - ▶ Additional tools may be required but IBERGRID specific needs will be evaluated after the transition
- **Still a lot of uncertainty surrounding EGI and EMI**
 - ▶ EMI started May 1
 - ▶ EGI-Inspire starts June 1
- **Currently we are facing manpower issues while waiting for new EGI contracts**
 - ▶ Huge load to unfounded EGI staff