

# Operational Documentation Workshop 14<sup>th</sup> to 16<sup>th</sup> June

Vera Hansper

- Local

- Andres Aeschlimann
- Vera Hansper
- Dmitry Nilsen
- Roger Oscarsson
- Peter Slizik
- Ulf Tigerstedt

- EVO, 14<sup>th</sup> June

- Dorine Fououssong
- Agnes Szeberenyi

- EVO, 15<sup>th</sup> June

- Maria Francesca Iozzi

- New set of pages under

<https://wiki.egi.eu/wiki/Operations/General>

- Special navigation menu for these pages

Operations/General

[Main Doc](#) | [Manuals](#) | [Operational FAQ](#) | [Best Practices](#) | [Procedures](#) | [Contacts](#)

[General](#) | [NGIs](#) | [Sites](#) | [Regional Support](#) | [ROD](#) | [COD](#)

- Organised so that one can make a PDF Book using the wiki BOOK function

- Front page of each section has a small summary
  - Links to subpages of the section in each front page
- Organised to keep information to about a page or so.
  - Easier to read and navigate

- General
  - Ready for approval
- NGIs
  - Ready for approval
- Sites
  - Needs some editing
- Regional Support
  - Needs some editing
- ROD
  - Needs some editing
- COD
  - NOTE: COD pages are a direct link to the Grid Oversight pages
  - NOTE: ROD needs some further work to merge information under Grid Oversight pages and here
    - Agnes has some nice workflow diagrams which still need to be incorporated
  - NOTE: Regional Support is an OPTIONAL model
    - Based on the old 1<sup>st</sup> Line Support – for completeness

- Approval/revision process needs to be decided upon. Suggestion:
  - Announce at OMB –
    - have a 2 week time frame for feedback
    - Approve at following OMB
  - Revisions should be done on a quarterly basis
- Most of the information has been taken from the original procedure manuals.
  - Updates have been applied accordingly
  - Input is required from ROD teams and COD!

- Wiki page has been updated:  
[https://wiki.egi.eu/wiki/Operations\\_Best\\_Practices](https://wiki.egi.eu/wiki/Operations_Best_Practices)
- Each BP has it's own page
  - Front page gives the titles, the URL is kept simple
- Approval process?
  - Suggest that it is handled through the (NOC) mailing list – otherwise a BP can languish
- Best Practices is ready for submissions!
  - <mailto:operational-documentation-best-practices@mailman.egi.eu>

- Andres A. has made excellent progress with this work
  - Maarten Litmaath, Cristina delCano Novales, Laurence Field, GGUS and GOCDB people, among many others, have been diligent in moving content over to relevant places
- Some links to the GOCWIKI one EGI and CERN wiki spaces still need to be updated in some places

- Searching CERN twiki pages for links to GOCwiki:

<https://twiki.cern.ch/twiki/bin/view/EGEE/WebSearch?search=gocwiki&scope=all&web=all>

- Searching EGI wiki pages for links to GOCwiki:

<https://wiki.egi.eu/w/index.php?title=Special%3ASearch&search=gocwiki&go=Go>

The GOCWIKI will be CLOSED at the end of  
September

- Please ensure that your pages are no longer hosted or pointing to the GOCWIKI
- Broadcasts will be sent later today, in July and August
- DEADLINE will NOT be extended!



- We did a LOT of work!
- EVO connections were challenging, but not very many participants.
- The team had some lovely weather and used the evenings to wander around Zurich, and enjoy an excellent meal at the Uetliberg restaurant.



**Conclusion: Very Successful!**

- NDGF is undergoing a management update
  - I (Vera) will be taking up the position of  
**NDGF Technical Manager**

As of the 1<sup>st</sup> of July.

- Ulf Tigerstedt (CSC) will take over the global task of organising the Operational Documentation
  - Vera will help him in the transition in July.

GOOD LUCK and best wishes to ULF