





## gLite 3.2 Support Policy







## Standard support

- gLite 3.2 follows the <u>EMI Support Policy</u>
- gLite 3.2 is in "standard support" until the end of October 2011
  - standard support means that the component has been replaced by a new major version
  - it is maintained but not actively developed
  - it may receive fixes and functional changes of high priority according to their severity, impact and cost
  - → focus on stability rather than enhancement of the provided functionality



## Comments

- If a gLite 3.2 service is stable no updates unless they are related to security or critical fixes
- Recommendations
  - Careful setting of "priority" field of GGUS tickets when requesting a bug to be fixed to properly reflect its criticality
  - Notify the OMB about requested bug fixes that should be fixed in gLite 3.2

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