



# **(Cancelled) FitSM Foundation Training - Trondheim - 21-22 May 2019 (Sigma2)**

## **Tuesday, 21 May 2019**

**Service management Processes: CRM, SUPPM, ISRM, PM, CONFM, CHM, RDM - TBD (16:30 - 18:00)**

**-Conveners: Sy Holsinger**