



South African National Grid

Application Porting and Support



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Outline

- Reminder of SAGrid infrastructure
- Challenges identified by SAGrid
- SAGrid users and user Communities
- Applications : the good news and the bad
- Strategic considerations for the region's future









SAGrid and User Communities

- SAGrid is a shared, federated infrastructure
- Resources provided by *institutes*, not users -
 - SAGrid sites responsible for operations only
- Some "self-supported" communities :
 - Provide their own resources :
 - ATLAS VO (2 sites)
 - ALICE VO (2 sites)
 - E-NMR (2 sites)
- These consist of ~50 % of the usage of the grid, but constitute only few individuals.







The long tail... that wags the dog









Users and User Communities

- SAGrid consists of compute resources at the universities – which host the *single* users
- Not organised into VO's SAGrid has a catchall VO to contain them and their applications
- User support and identification is done by firstcontact at the site, or by dedicated training events (EPIKH)
- In March 2011 after internal discussion, some challenges were identified, specifically related to users







Challenge 3 : Inclusion

- Many universities are fully integrated into the grid, but we are missing some
- Next EPIKH school to be held at Stellebosch aim to encourage uptake and usage of the services
- Still missing : "the coast" ; "FET"s
- Message to users must be clear : no matter whether your particular institute *provides resources* to the grid, *you can use it.*





Challenge 4 : Diversity

- SAGrid needs to be able to cover all use cases, measured by many metrics
 - Compute aspects (IPC, paralellism, complexity)
 - Data aspects (scale, complexity, distribution, ownership)
 - Application aspects (diversity, support, interaction)
 - Interoperability all services need to be able to talk to all other services, with no bottlenecks
- This is a distinguishing factor of the grid and should be held up as a *design* benefit











Challenge 5 : Barriers to Entry

- Interaction with and maintenance of the grid can be made far more intuitive and easy
 - Infrastructure-level policy on laaS
 - Virtual Research Environments for user communities
- Basic grid web portal at http://ui.sagrid.ac.za
- But ! community-specific web-based VRE's and application-specific Science Gateways needed





The good news







The good news - inclusion

EPIKH Africa 5 school :

- Great effort to develop coherent deployment strategy, streamlined developent
- obtained > 20 requests for applications
- Ported 9 during the school 6 already in an AppDB
- 5 different countries represented, apart from SA
- Most of the work done in remote, using variation of EPIKH porting procedure
- Almost all applications deployed with documentation, sample JDL and script
 - Https://ops.sagrid.ac.za/trac/repo/demo/







The good news - diversity

- Wide diversity in applications -
 - Applications in many fields
 - Chemistry, CFD, Mathematics, biology, climate, e-learning, earth/livestock observation, astrophysics
 - Real-time applications using SAGrid infrastructure
 - Trad. batch applications with high data throughput
 - Trad. HPC applications
 - Single, short-run applications, with constant user interaction

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All saw the beauty of the grid :)





The good news - sustainability

- A lot was learned and implemented from previous experience
 - Application identification and porting (EPIKH/GILDA)
 - MPI integration (I2G/SEEGrid)
 - User grid execution environment (PLGrid)
 - User support (AfricaROC)
 - Documentation/publication (EPIKH/CHAIN AppDB)
- Applications from EUMed, EGI AppDB were ported "as-is" where possible







Some particular examples -CORDEX

- COordinated Regional climate Downscaling Experiment http://www.meteo.unican.es/en/projects/CORDEX
- A ready-made VRC for climate, using WRF4
- University of Cape Town, a coordinating partner Climate Systems Analysis Group CSAG : http://www.csag.uct.ac.za/







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SAGrid and CSAG

- A good example of a community bringing its own resources
- Very good internal support for the application
- Proposal :
 - deploy the supported middleware on their hardware, SAGrid provides operational support
 - CSAG provides shared compute resources, participates to application support for their community
- The African core of a climate VRC for CHAIN to develop









Some particular examples : single users

- The grid "caught" some users at the participating institutes, using already ported applications
 - OpenFOAM, Gaussian, R, MrBayes, GATE, AutoDock, HTK...
- Pros -
 - Users are immediately running jobs, and justifying the investment
 - Users are providing good feedback on how to improve the services and the infrastructure.







The bad news







The bad news

- User expectations
 - Infrastructure is not tuned to users' needs
 - Simple storage and computing *access* is hindered by complex user *interface*
 - Users not sure how to proceed once they have the basics
- Manpower involved is limited need to prioritise applications
- Support is focussed almost exclusively in the porting phase – once application is ported, no support SLA







Plans to address these issues

- Definition of a User Support activity in SAGrid
- Assignment of *priority* to applications, feedback to users
- Online *dashboard* of porting progress
- Clearer dissemination of what users can expect from the infrastructure and user support after the application porting
- Sites to define more rigorous, graduated SLA's for usage.







Plans to address user inclusion

- Almost all users were disappointed by the UI, but enthusiastic about science gateways.
- We are starting to see a stabilisation in the number of applications we need to support
- Some users need refinement on their usage of the infrastructure-level services:
 - Workflow engines
 - Metadata catalogues
 - Distributed data storage
- Bi-monthly feedback session to identify and fix issues







Will it scale ?

- The porting and support activity cannot be exclusively undertaken by SAGrid → current model is entirely unsustainable, even in SA.
- But capacity is out there -
 - Many applications are self-supported, even developed through other institutes... AIMS, universities, ICTP, etc
- The only way to sustain user support is to open it up to those who have the skills and will
- The social web is a key part of this...







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Thank you

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