

EGI Technical Forum

Tuesday, 20 September 2011

NGI Helpdesk - Rhone 4 (40) (11:00 - 12:30)

-Conveners: Torsten Antoni

| time | [id] title | presenter |
|-------|---|--------------------------------------|
| 11:00 | [148] Introduction | Dr ANTONI, Torsten |
| 11:10 | [149] The EGI Helpdesk | GREIN, Guenter Dr ANTONI, Torsten |
| 11:30 | [150] Regional Helpdesk - GRNET Example | GKAMAS, Vassilis |
| 11:45 | [218] Regional Helpdesk - Czech Example | Mr RUDA, Miroslav |
| 12:00 | [152] xGUS - the EGI Helpdesk Template | GREIN, Guenter Dr ANTONI, Torsten |
| 12:15 | [154] Discussion | |