

FitSM Advanced Training in Service Operation and Control (SOC) - Amsterdam - 19-21 June 2019

Friday, 21 June 2019

**Continual Service Improvement (CSI); Process interfaces and dependencies - Room VK3 (EGI/SURFsara building 140)
(09:15 - 10:30)**

-Conveners: Malgorzata Krakowian