

Future procedures. Issues

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- **What feedback I have received over the last month since MS402 was approved.**

- Some pieces of the workflow will be slightly modified (after some discussions with the SW providers).
 - The interaction of SW providers with the EGI RT should be none. The initial creation of the ticket will be done by EGI.
 - All information regarding the release; release notes, documentation, etc., should be known by EGI either apriori or through the SW provider notification.
 - New versions are notified by the SW providers to EGI.
 - The EGI people which should be notified are the SA2 and TSA1.3
 - The exception is the operational tools that are developed inside the project by JRA1.

- The timelines will be reviewed, in particular the Staged Rollout test:
 - Besides the fact that all components should go under the staged rollout test, this should cope with a large enough exposure of the new components into production environment (a typical time can be 2 weeks).
- The report should include some metrics or feedback about the behavior of the new component after it's exposure to a production environment.
- All communication between EGI and the SW providers should be done through GGUS tickets.
 - This will allow: single well determined point of communication, public availability and traceability, easier to make metrics.

- It has been requested that sites/operations want to know what comes next.
 - This will be documented/publicized on the EGI wiki under operations. https://wiki.egi.eu/wiki/EGI_Operations
 - In the future we plan for an RSS feed.
 - This has been done in the bi-weekly Grid Operations meetings.
- What the site as to know and do as an EA should be as simple as possible. (Does not have to know the full SW rollout workflow).
 - More on EAs in Martin's presentation.

- About the RT queue “staged-rollout”:
 - Technical work will start soon, to implement what's needed for the full workflow, this includes how several EAs will report the test.
 - The plan is to have only one queue for all MW stacks and Ops Tools. Only the some EA teams or the respective mailing list will be notified of for it's MW/OpsTools stack.
 - This may change if not found appropriate.
 - The reports may be published in the wiki (or in some other form) with the announcement to production. Any site admin should have read access to the tickets if he wants to see details/history.

- Several sites expressed their agreement to have a special downtime flag in GOCDB when they are in staged rollout:
 - This special downtime will be optional, sites will set it only if they want. This can be taken to the OTAG.
 - We will have to discuss and agree on the meaning of this downtime in terms of the dashboard/availability/reliability.

- More questions??