SR Feedback from JRA1

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JRA1 and SR

- ## JRA1 is very interested in the staged rollout
  - ### as an extension of the internal test phase
    - Limited manpower
    - Difficulties in having independent testing
  - ### To be applied only to regionalised tools

- ## Written procedure (MS402) seems reasonable to us, but…

- ## …probably we tried it too early…

SR tests

- Tried the SR with 3 NAGIOS Updates
- Step1: the software provider creates a new ticket in the "**staged-rollout**" RT queue in the state "Certified":

    - https://rt.egi.eu/rt/Ticket/Display.html?id=155 (NASIOS-Update2)
    - https://rt.egi.eu/rt/Ticket/Display.html?id=252 (NASIOS-Update3)
    - https://rt.egi.eu/rt/Ticket/Display.html?id=293 (NASIOS-Update4)

- We received no central coordination in the tickets
- We tried to coordinate on our own with the EA using the RT tickets

RT communications

- ## As the RT queue is set at the moment communication is difficult
  - ### Need to manually CC people
  - ### Not clear who can/should update the ticket
  - ### Developers cannot have an SS0 account

- ## Ticket should be visible outside the staged rollout group and maybe world readable (i.e. to be included in documentation)

- # Verification criteria and repo synchronization steps were not performed
  - The infrastructure should now be ready, we agreed with SA2 to use next NAGIOS releases as a testbed
    - Define VC for NAGIOS
    - test the repo mirroring

Emergency Release

- **Emergency release definition and timeline**
  - How to deal with configuration changes or changes that should be applied as soon as possible, as the "CA test" update
  - Can we use the emergency release each time?
  - Will the 1 day timeline for emergency release be respected?
    - EA redundancy
  - Is it a better option to avoid SR in those cases?

Conclusion

- JRA1 is interested in having SR for regionalised tools
- We couldn't follow the whole procedure up to now
  - but when we managed to have even an embryonic SR we got some benefits
- We can help in testing and fine tuning the procedure in the next months