Contribution ID: 151 Type: not specified

## **Operational documentation**

Wednesday, 15 September 2010 15:00 (30 minutes)

For large infrastructures like the European Grid, which is comprised of many people and parts, procedures play a vital role in the overall harmony of the system, thereby ensuring that processes run smoothly. It is very similar to any other large organisation or company in this sense. Good, (excellent is better!) documentation is the critical media to convey these procedures.

In this session the focus will be on the Operational documentation which is immediately relevant to the Grid Operations teams at the various NGIs. The discussion will cover what was, what is, and what will or should come in the near future.

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Session Classification: Grid Oversight, ensuring the quality of the Grid infrastructure