



# FitSM Advanced Training in Service Operation and Control (SOC) - Amsterdam - 20-22 Nov 2019

## Thursday, 21 November 2019

**Change Management (CHM) - VK3 (Ground Floor) (14:15 - 15:30)**

-Conveners: Sy Holsinger

time	[id]	title	presenter
14:15		Coffee/Tea	
14:30		Coffee/Tea	