



# FitSM Foundation Training - Bologna - 14 November 2019 (Net Service)

## Thursday, 14 November 2019

### Intro to ITSM and FitSM Standard - TBC (09:00 - 10:30)

-Conveners: Sy Holsinger

time	[id]	title	presenter
09:00	[0]	Coffee/Tea / Getting Settled-In	