



# **(CANCELLED) FitSM Foundation Training - Amsterdam - 27 March 2020 (CESSDA)**

## **Friday, 27 March 2020**

**Service management Processes: CRM, SUPPM, ISRM, PM, CONFM, CHM, RDM - VK1-2 (Ground Floor) (13:00 - 14:45)**

**-Conveners: Malgorzata Krakowian**