

Contribution ID: 140 Type: not specified

Service Management Processes: Service Reporting (SRM), Service Availability and Continuity (SACM), Capacity (CAPM), Information Security (ISM), Customer (CRM) and Supplier Relationship Management (SUPPM)

Monday, 19 September 2022 14:00 (1h 20m)

| Any relevant links | |
|------------------------------|---|
| Topic | |
| Session Classification: ment | Training: FitSM Foundation - a pragmatic standard for IT Service Manage |