Contribution ID: **140** Type: **not specified**

Service Management Processes: Service Reporting (SRM), Service Availability and Continuity (SACM), Capacity (CAPM), Information Security (ISM), Customer (CRM) and Supplier Relationship Management (SUPPM)

Monday, 19 September 2022 14:00 (1h 20m)

Any relevant links

Topic

Session Classification: Training: FitSM Foundation - a pragmatic standard for IT Service Management