Contribution ID: **141**   Type: **not specified**

Service management Processes: Incident and Service Request (ISRM), Problem (PM), Configuration (CONFM), Change (CHM), Release and Deployment Management (RDM)

Monday, 19 September 2022 15:40 (1h 20m)

Any relevant links

Topic

Session Classification: Training: FitSM Foundation - a pragmatic standard for IT Service Management