



Contribution ID: 51

Type: **Poster**

FitSM in the age of digital transformation

Tuesday, 20 June 2023 19:40 (1h 5m)

FitSM is a lightweight standard for IT service management. It brings order and traceability with simple, practical support and provides a common conceptual and process model setting out realistic requirements.

With FitSM Training you will learn the fundamentals of IT service management and how to implement FitSM in your organisation through a combination of lessons and examples. FitSM professional training is certified by internationally recognized authorities.

While FitSM is a TRL9, it is proven in the operational environment.

With FitSM training you can:

- Increase your expertise in managing IT services
- Raise your professional profile with a recognised certification

Analysing FitSM use cases can be a powerful resource for helping businesses understand their opportunities and how to use FitSM in addressing business needs related to IT service management, while a use case is a detailed description of how a user interacts with a system or product to achieve a specific goal.

Other key topic

ITSM

Key Topic

Other (specify below)

Primary author: Mr BELLUSSI, Elia

Session Classification: Posters