

FitSM Foundation Training - Internal Training

Contribution ID: 4

Type: **not specified**

Service management Processes: ISM, CRM, SUPPM, ISRM, PM

Wednesday, 4 September 2024 11:45 (1h 15m)

- Service management –Processes: Information Security Management, Customer Relationship, Supplier, Incident and Service Request, Problem Management
- Selected sample exam questions