

FitSM Foundation Training - Internal Training

Contribution ID: 3

Type: **not specified**

Service Management Processes - SPM, SLM, SRM, SACM, CAPM

Wednesday, 4 September 2024 10:15 (1h 15m)

- Service management –Processes: Service Portfolio, Service Level, Service Reporting Management, Service Availability and Continuity, Capacity
- Selected sample exam questions