Contribution ID: **3**   Type: **not specified**

Service Management Processes - SPM, SLM, SRM, SACM, CAPM, ISM, CRM, SUPPM

Thursday, 28 November 2024 10:45 (1h 45m)

- Service management –Processes: Service Portfolio, Service Level, Service Reporting Management, Service Availability and Continuity, Capacity, Information Security, Customer and Supplier Relationship Management
- Selected sample exam questions