Contribution ID: 4 Type: **not specified**

Service management Processes: ISM, CRM, SUPPM, ISRM, PM

Friday, 10 January 2025 11:45 (1h 15m)

- Service management –Processes: Information Security Management, Customer Relationship, Supplier, Incident and Service Request, Problem Management
- Selected sample exam questions

Presenter: Mr BELLUSSI, Elia