

Minutes COD phone conf 26-10-2011

Present: Marcin Radecki, Malgorzata Krakowian, Luuk Uljee and Ron Trompert

Nagios A/R Probe

RT recapitulates the past phone conf on this subject. As a result on the phone conf an email was sent to the COO asking the question whether the probe should exactly follow the OLA or could be implemented with a sliding window over which the metrics are taken. The response was that the probe did not need to follow the OLA exactly. MR suggested that we return to the original requirements in rt ticket 289 (<https://rt.egi.eu/rt/Ticket/Display.html?id=289>) with sliding window added. This would read then:

- 1) we want to warn site admins crossing the <70% limit
- 2) we don't want to notify site admins every day about the problem (for example when their availability fluctuates around 70%)
- 3) operator should not be overloaded with fluctuating sites around 70% (creating ticket - closing t. - creating t. - closing t. and so on....)

The availability should be computed over the last 30 days. The probe should issue a warning at 75% and an error at 70%.

There will be no new phone conf because we want things to move on and we do not want to get stuck into the requirements discussion for much more time. The probe should at least in the short term not be included in the OLA monitoring discussion. This discussion requires the definition of a plan which still needs to be made. RT will email Dimitris about this. RT will also inform the participants of the Nagios A/R probe phone conf and the COO about this outcome.

Communication with COO

We all agree that GGUS should be used for requests to the COD. Brainstorming can take place through other media like jabber or skype

RT ticket 3037 (<https://rt.egi.eu/rt/Ticket/Display.html?id=3037>)

We all agree that the WMS tests should become operations tests. We envisage that the unicore tests will become operations tests. Currently, there is an investigation going on to determine which unicore test will be taken into account for availability computations. These tests have to become operations tests. But this investigation needs to be finished first before this can be determined.

We feel that it is difficult for us to determine which test should become an operations test. Ultimately this input should come from users, RCs and NGIs.

RT will put this in the ticket and close it.

AOB

MK brings up ticket https://ggus.eu/ws/ticket_info.php?ticket=75715. In this ticket the COD is asked to follow up on sites being suspended or in candidate state for a long time. The COD will do this and MR will put this in the ticket. We will plan to submit a requirement for the tool developers to do this automatically.

MK brings up the approved RP OLA. The recent approval of the OLA requires an extra step in the RC creation procedure. The extra step entails that the RCs states that they will comply with the OLA. MK/MR will follow up on this.