10th TCB meeting (phone conference)

Report of Contributions

Contribution ID: **0**   Type: **not specified**

Requirements analysis

Friday, 10 February 2012 14:15 (15 minutes)

All requirements currently "Submitted" or "Reviewed" are decided upon whether to reject, ask for clarification or endorse. See https://wiki.egi.eu/wiki/Track_UMD_Requirements for more details and status of requirements.

Session Classification: TCB Requirements processing

Contribution ID: **1**   Type: **not specified**

Prioritise assessed requirements

Friday, 10 February 2012 14:30 (20 minutes)

All requirements that were assessed by Technology Providers need to be prioritised (or rejected). See https://wiki.egi.eu/wiki/Track_UMD_Requirements for more details and status of requirements.

Session Classification: TCB Requirements processing

Contribution ID: **2**   Type: **not specified**

Technology Provider progress reports

Friday, 10 February 2012 14:50 (20 minutes)

Technology Providers will present reports on the progress of requirements that they have planned
in for implementation and eventual roll out into the EGI production infrastructure. See https://wiki.egi.eu/wiki/Track_UMD_
for more details and status of requirements.

Session Classification: TCB Requirements processing

Contribution ID: **3**   Type: **not specified**

Processing top priority and very urgent tickets

Friday, 10 February 2012 15:30 (10 minutes)

The process for dealing with GGUS tickets of "top priority" and "very urgent" priority is presented.

Presenter: KRENEK, Ales (CESNET)

Session Classification: Service desk & Ticket management

Contribution ID: **4**   Type: **not specified**

Ticket management for "urgent" and "less urgent" tickets

Friday, 10 February 2012 15:40 (10 minutes)

The DMSU will present the process how it will manage GGUS tickets with "urgent" and "less urgent" priority

Presenter: KRENEK, Ales (CESNET)

Session Classification: Service desk & Ticket management

Contribution ID: **5**   Type: **not specified**

Ticket solution time / ETA

Friday, 10 February 2012 15:50 (10 minutes)

Based on the Technology Provider estimates for availability of software changes for GGUS tickets the calculation process and histogram presentation of the ticket solution time will be presented.

Presenter: DRESCHER, Michel (EGI.EU)

Session Classification: Service desk & Ticket management

Contribution ID: **6**   Type: **not specified**

Federated Clouds Task Force report

Roundtable progress report of the Federated Clouds Task Force

Presenter: Dr TURILLI, Matteo (Oxford e-Research Centre)

Contribution ID: **7**

Type: **not specified**

Accounting Task Force report

Roundtable progress report of the Accounting Task Force

Presenter: SOLAGNA, Peter (EGI.EU)

Contribution ID: **8**   Type: **not specified**

Information Discovery workgroup

Presenter: Dr FERRARI, Tiziana (EGI.EU)